

Annex A: Sample Letters to GP practices for FreeStyle Libre & FreeStyle Libre2 (newly initiated)

Dear Dr,

Your patient as above, has been assessed in line with regional and local guidance, as eligible for a trial of the flash glucose monitoring System, **FreeStyle Libre 2®**.

The patient has attended a training clinic and we have supplied a FreeStyle Libre 2® reader and starter pack of sensors which will last 1 month.

It has been agreed that with Doncaster & Bassetlaw CCGs that GP practices should undertake the issuing of prescriptions for the sensors following this first month.

The patient will be reviewed by the Trust in three months and again at six months to assess if they have met the criteria to continue long term use of the FreeStyle Libre 2® system. There is a final review at 12 months.

We will write to you, following each review, if the prescribing should be discontinued, and following the 6 and 12 month reviews to inform you of the outcome. If, at any time, you are concerned about the appropriateness of the use of FreeStyle Libre 2® for your patient, please feel free to contact us directly.

Patients will still, on occasions be required to perform blood glucose and blood ketone testing.

Please prescribe the below for use with the FreeStyle Libre 2® system.

- **FREESTYLE LIBRE 2 SENSORS X 2 (monthly)**

Please tick as appropriate

The patient can continue to use the Blood Glucose Testing strips they were using prior to starting Freestyle Libre 2

Please change the patient's Blood Glucose Testing Strips to the following – *please specify what is required*. The clinical reason for this change is because - *please specify the clinical rationale for changing the patients current test strips & meter*.

Patients have been advised that should they receive a 'faulty' sensor, they should NOT request additional supplies via prescription but contact the company to obtain a replacement. (Abbott UK General Customer Service telephone number is 0800 1701177. It is open from 8am to 8pm, Monday to Friday, excluding bank holidays).

Yours sincerely

Diabetes Clinician

Please ensure full contact details are included should the practice wish to discuss the request/require further clinical information

Annex B: Sample letter to GP practices for switching from Freestyle Libre to Freestyle Libre 2

Dear Doctor,

Re: FreeStyle Libre 2 system *Repeat prescription amendment required*

Your patient is currently prescribed the *FreeStyle Libre flash glucose monitoring system* in line with the local prescribing policy.

We would like to bring to your attention that the '*FreeStyle Libre 2 flash glucose monitoring system*' is now available on the NHS BSA Drug Tariff. From 1st January 2021, all new users will be provided the FreeStyle Libre 2 system. There is no change to the tariff price or cost impact of making this change.

All existing users will also be upgraded over the coming months. The specialist team will be informing patients at their next routine appointment and they will receive information on any updated functionality. The patient will also be informed to use any existing sensors they have prior to starting the updated product.

Please can we request that the repeat prescription record is updated as follows:

FREESTYLE LIBRE 2

QUANTITY: 2 SENSORS / 28 DAYS (1 SENSOR LASTS 14 DAYS)

PIP CODE: 416-3416

Please tick as appropriate

The patient can continue to use the Blood Glucose Testing strips they were using prior to starting Freestyle Libre 2

Please change the patient's Blood Glucose Testing Strips to the following – *please specify what is required*. The clinical reason for this change is because - *please specify the clinical rationale for changing the patients current test strips & meter*.

Please ensure that the previous prescription of FreeStyle Libre sensors [PIP: 405-9028] is removed from the patient's repeat record.

Thank you for your help

Specialist Diabetes Team

Frequently Asked Questions

Indications for Use

The FreeStyle Libre 2 Flash Glucose Monitoring System is indicated for measuring interstitial fluid glucose levels in people (aged 4 and older) with diabetes mellitus, including pregnant women. The Reader and Sensor are designed to replace blood glucose testing in the self-management of diabetes, including dosing of insulin. The indication for children (aged 4-12) is limited to those who are supervised by a caregiver who is at least 18 years of age. The caregiver is responsible for managing or assisting the child to manage the Reader and Sensor and also for interpreting or assisting the child to interpret Sensor glucose readings.

Does the patient require a new reader to scan the FreeStyle Libre 2 sensor?

The FreeStyle Libre 2 sensor can be scanned with either the free, FreeStyle LibreLink app⁴ or with a FreeStyle Libre 2 reader. However, patients choose which device they want to receive alarms: FreeStyle Libre 2 reader or FreeStyle LibreLink app. They must start their FreeStyle Libre 2 sensor with that selected device. Once the patient scans their FreeStyle Libre 2 sensor with that device, they can receive alarms only on that device.

Many patients choose to use the free, FreeStyle LibreLink app⁴ to scan their sensor. These patients can continue to use their app to scan FreeStyle Libre 2 sensors, they do not need to download a new app. The patient must ensure that they have updated their app to the latest version (2.5) to enable additional functionality of the FreeStyle Libre 2 system.

Existing patients using FreeStyle Libre that do not have a compatible phone to download the FreeStyle LibreLink app will need to request a new Reader. Users can request a new FreeStyle Libre 2 reader free of charge from Abbott. They will need to provide the serial number of their current FreeStyle Libre reader; however, they will not be required to return this to Abbott.

From 5th January 2021, Reader replacements will be provided by Abbott free of charge, direct to patient. Healthcare professionals should direct their patients who need a FreeStyle Libre 2 reader to the online request portal:

www.freestylelibre.co.uk/replacement (Note: this page will not be live until 5th January 2021).

The Customer Careline is also available to support those patients unable to access the online portal: 0800 170 1177 (Mon-Fri 08:00 – 20:00, Sat 09:00 – 17:00 excl. bank holidays)

From 1st January 2021, Readers provided to new patients will be FreeStyle Libre 2 readers.

USEFUL FREESTYLE LIBRE 2 RESOURCES

Where can I direct patients for further information?

- Educational material for patients and healthcare professionals can be accessed at: <https://progress.freestylediabetes.co.uk/>
- Product Information can be found at: www.freestylediabetes.co.uk
- User manuals: <https://www.diabetescare.abbott/support/manuals/uk.html>

- For additional support and troubleshooting, patients should contact the Customer Careline via:

Email, Live Chat, Request a Call Back:

<https://www.freestylelibre.co.uk/libre/help/contact-us.html>

Phone:

800 170 1177 (08:00 – 20:00 Mon – Fri, 09:00 – 17:00 Sat – excl. bank holidays)

- Phone Compatibility Guide;
https://freestyleserver.com/Payloads/IFU/2020/q2/ART39109-001_rev-J-Web.pdf
- For access to ABCD Diabetes Technology Network Modules;
<https://abcd.care/dtn/education>

References

1. Data on file, Abbott Diabetes Care, Inc.
2. Alva S, et al. Accuracy of a 14-Day Factory-Calibrated Continuous Glucose Monitoring System With Advanced Algorithm in Pediatric and Adult Population With Diabetes. *Journal of Diabetes Science and Technology*. September 2020.
doi:10.1177/1932296820958754.
3. Data on file, Abbott Diabetes Care, Inc.
4. Patients choose which device they want to receive alarms: FreeStyle Libre 2 reader or FreeStyle LibreLink app. They must start their FreeStyle Libre 2 sensor with that selected device. Once the patient scans their FreeStyle Libre 2 sensor with that device, they can receive alarms only on that device. The FreeStyle LibreLink app is only compatible with certain mobile devices and operating systems. Please check the website for more information about device compatibility before using the app. Use of FreeStyle LibreLink requires registration with LibreView